

Ecowest
118 Kewdale Road
Kewdale WA 6105

Wednesday, 7 January 2015

Attn: Mark Rhind

Referral Letter

To Whom It May Concern,

I write this letter to express our experience dealing with Ecowest over the last 15 months, and the service level and expertise Mark Rhind has provide to our Company.

Previous to upgrading to ESG Green washroom systems, our toilet facilities had encountered run outs of toilet paper during busy peak periods, and wastage of toilet rolls costing the company money. A hand towel, toilet roll and soap dispenser that work and meet our modern décor in our Gold Class Cinema has exceeded our expectations.

Mark recommended Purell for our staffing stations, this has proved to be a winner with our staff and shows management concern for our "STAFF WELL BEING".

Unlike other suppliers, ordering has been made easy with our site managers, any issues with dispensing malfunctions or staff / contract cleaner training are brought to Mark's attention and resolved within 48 hours.

Recently we have upgraded to Ecowest Air fresheners rather than renting, and currently we are looking at Ecowest Sanitary Bin system again looking at generating savings.

I have no hesitation in recommending Ecowest as a reliable partner and I have no doubt they will become a valued asset to your business.

A handwritten signature in black ink, appearing to read "Julie-Anne Pedulla", with a long, sweeping tail.

Julie-Anne Pedulla
Financial Controller
Grand Cinemas